

Job Description	
Title	Outreach Worker
Reports to	Manager, Street Health
Location	115 Barrack Street, Kingston
Position Type	Full-time Permanent, 35 hours per week (1.0 FTE)
Start Date	September 2024
Salary	\$23.06 - \$27.13 per hour

Position Summary

As part of a multi-disciplinary team, the Outreach Worker will provide outreach to marginalized community members living with/at risk of acquiring hepatitis C. This position will assist in the design and delivery of education and training sessions, provide information and support services and promote referrals to testing and treatment. The primary focus is to engage hard-to-reach populations to improve their access to services.

Key Responsibilities	Detailed Responsibilities
Outreach & Client Support	<ul style="list-style-type: none"> Active outreach in the region/community in areas that are frequented by hard-to-reach populations living with/at risk of acquiring HCV in order to bridge to program and treatment teams, and provide harm reduction equipment and prevention information Accompany clients to medical appointments , provide support and transportation as requested Provide individual support, resources and referrals to clients
Education	<ul style="list-style-type: none"> Deliver group, individual supports and HCV treatment and prevention education, including educational materials and education sessions to at risk population Provide health promotion information on a variety of topics including; risk behaviours, the safe and appropriate use of harm reduction supplies and community resources Train and provide at risk population with naloxone kits, information and supports
Program Support	<ul style="list-style-type: none"> Provide mentorship as well as facilitate the utilization of peer support workers within the program, ensuring they have the training, information and resources on HCV prevention/harm reduction to provide information and referral services Assist with week-end duties when required Maintain program records as required Routinely compile, enter and report confidential data at agency and funder's request Ensure that all necessary reports are completed and submitted to the appropriate sources, meeting set deadlines Promote awareness of and participation in Street Health Centre and KCHC activities and programs



	<ul style="list-style-type: none"> • Participate as a team member in all team functions; program planning, team meetings case conferences, committees and staff meetings • Network with internal and community partners to ensure an optimal continuum of health & social services through all stages of HCV education, support, care and treatment
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Organizational Responsibilities

- Complies with all relevant legislation and KCHC policies, including privacy laws
- Commits to acquiring an understanding of the importance of trauma responsiveness and the impact of Adverse Childhood Experiences (ACEs)
- Commits to demonstrating an ongoing commitment to Equity, Diversity, Inclusion, Indigenization and Accessibility (EDIIA) by representing the diverse nature of our communities, promoting and practicing inclusion
- Supports consistent application and development of KCHC policies and procedures
- Supports KCHC’s student and volunteer placement programs
- Promotes awareness of and participation in KCHC activities
- Demonstrated commitment to continuous learning and quality improvement
- On occasion, perform other temporary duties as required

Basic Education and Experience Requirements

- College Diploma in a related field with relevant experience in health promotion, outreach and a focus on harm reduction with marginalized persons
- Minimum two years’ experience working in a community setting and with direct clients encounters with marginalized persons and/ harm reduction activities
- Knowledge and experience of HCV, psycho social supports, harm reduction and peer support models

Knowledge, Skills and Abilities

- Knowledge of issues affecting marginalized communities and the community resources that provide services and support to marginalized persons
- Knowledge of strengths and challenges of street involved community and drug involved populations
- Knowledge and understanding of the local health and social service sector, government programs and current legislation that may affect clients
- Demonstrated ability to work under pressure, to anticipate potential problems/conflicts and take appropriate actions and to meet deadlines
- Excellent interpersonal, organizational, presentation, and communication skills
- Demonstrated ability to work independently and as a team member within an evolving role in a multi-disciplinary environment
- Strong advocacy and negotiation skills
- Strong commitment to health promotion, community development and adult education
- Excellent knowledge of MS computer applications and other office related software
- Must be able to work in a variety of social and physical settings
- Demonstrated ability to attend work on a regular basis
- Strong organizational skills and above average attention to detail
- Ability to meet the physical demands of the position



Competencies

Organizational Competencies: Accountability, Client Focus, Collaboration, Continuous Learning

Position Competencies: Communication, Relationship Building, Teamwork, Time Management

Other Requirements

- Ability to work some evening and/or weekend shifts
- Proof of up-to-date immunizations
- Valid Driver's License, Driver's Abstract and proof of vehicle liability insurance as this is a requirement under KCHC's insurance provider (HIROC)
- Current and satisfactory Criminal and Vulnerable Persons Check
- French, or other second language is an asset

Application Instructions

- Please include a cover letter clearly outlining how your skills and experiences correspond with the specific job qualifications along with your resume
- Save all documents as a single PDF file using your own name (Last, First)
- Email to hr@kchc.ca citing reference "**2024-46-KCHC**" in the subject line
- **Applications must be submitted to Human Resources by August 27, 2024 at 11:59PM**

All KCHC staff have a duty to understand and follow KCHC policies, uphold high ethical and professional standards, and maintain confidentiality and privacy, using tact and good judgment in all dealings with other staff and clients.

KCHC is an equal opportunity employer, respecting and embracing the needs and diversity of our employees. If you require an accommodation to fully participate in the hiring process, please notify Human Resources.

Kingston Community Health Centres, 263 Weller Ave. Kingston ON, K7K 2V4
www.KCHC.ca