



FAQs about the Midtown Kingston Health Home

Why are you starting a new clinic?

Kingston Community Health Centres (KCHC) has received funding from Ontario's Ministry of Health to expand Kingston's access to primary care. Midtown Kingston Health Home will connect Kingstonians to a health care team, including but not limited to doctors, nurse practitioners, nurses, dietitians, social workers, etc.

Who is the clinic for and how do I get connected to a primary care provider?

This clinic serves people who do not have access to a primary care provider (family physician or nurse practitioner) and live near the clinic. Potential patients should register with Health Care Connect to be eligible to be attached to ongoing primary care at Midtown Health Home. If you registered with Health Care Connect at any time in the past, they will contact you as we work through their list.

You can reach Health Care connect at 1-800-445-1822 or [online](#). Be prepared to provide your complete address including postal code.

What are the services available at Midtown Kingston Health Home

Services are available as of July 24, 2024 for people without a primary care provider, and include medical care for concerning health issues, sexual health care, cancer screening, prenatal and well-baby care.

Is there a cost for services at Midtown Kingston Health Home?

No, there is no cost to individuals to receive care or services at Midtown Kingston Health Home.

Can I book online?

Yes! You can book appointments via phone at 613-542-6793 or by using our online booking system. You can find more information on booking appointments on our [website](#).

Who will be working at the new clinic?

Midtown Kingston Health Home will have a staff of approximately 35 people: doctors, nurse practitioners, nurses, dietitians, social workers, mental health counsellors, diabetes educator, and our administration team (medical secretaries, program administrator, manager, etc.).

Will there be students and learners participating in delivering care?

As a site of KCHC, we are committed to providing opportunities for learners. We are proud of being a teaching centre as we want to improve the primary care capacity of our community! We welcome nursing and medical students, nurse practitioner students, and family medicine residents to work in our centre. We also welcome opportunities for students from health administration and health promotion fields (including placements for social service work, social workers, occupational therapists and physiotherapists, etc.). Our ability to welcome students depends on our staff capacity. In early 2025, students, nurse practitioners, and medical residents from Queen's University will also begin supporting patient care at the Health Home as part of their interprofessional educational experiences.



Where is the new clinic?

Midtown Kingston Health Home is located at 791 Princess Street, Suite 201. It is on the second floor and must be accessed through the elevator.

Is there parking?

Parking is available through the Grosline Lot, operated by the City of Kingston. It is accessible from the intersection of MacDonnell and Princess Streets. Payment is required from Monday to Friday, from 8 a.m. to 5 p.m. Parking costs \$1.50 per hour.

Can I get there on the bus?

There are a few bus routes to choose from, including routes 4, 501 & 502. The clinic is about 900 metres from the Kingston Centre (or about a 15 minute walk).

If I have more questions, who do I contact?

Please contact our team at 613-542-6793, email us at midtown@kchc.ca or visit our [website](#).

